

Note: The information provided in these FAQs is for summary and informational purposes only. Please refer to the Terms and Conditions of Sale applicable to the products you are purchasing for actual binding terms and conditions.

FREQUENTLY ASKED QUESTIONS (FAQs)

What rights am I getting with Illumina products?

The terms and conditions specific to your purchase will indicate what rights are being provided with the Illumina products. A short summary of these rights is provided below.

Product Type	Field of Use	Rights Provided by Illumina within the Field of Use	Examples of Rights Provided by Illumina	Examples of Rights Not Provided by Illumina
Research Use Only (excluding Illumina Advantage and VeriSeq NIPT – RUO consumables)	Use in accordance with documentation and specifications, excluding uses where results are reported to health care providers or patients	Intellectual property rights relating to the products that are common in all applications	Illumina’s intellectual property rights for sequencing by synthesis chemistry and Infinium™ chemistry	Illumina’s intellectual property rights for NIPT or oncology testing
Illumina Advantage Consumables	Use in accordance with documentation and specifications, including use in customer’s laboratory developed tests.	Intellectual property rights (relating to the products) that are common in all applications	Illumina’s intellectual property rights for sequencing by synthesis chemistry	Illumina’s intellectual property rights for NIPT or oncology testing
In Vitro Diagnostic (excluding VeriSeq NIPT – CE-IVD)	Specific intended use statement in Illumina’s documentation; research use	Intellectual property rights (relating to the products) that are particular for the specific intended use statement in Illumina’s documentation	Illumina’s intellectual property rights necessary to perform the protocols for the specific intended use statement in Illumina’s documentation	IP not necessary to perform the protocols for the specific intended use; Examples include Illumina’s intellectual property rights for NIPT
VeriSeq NIPT – RUO	Use in accordance with documentation	Intellectual property rights (relating to the products) that are necessary for	Examples include Illumina’s intellectual property rights for NIPT to the extent necessary	IP not necessary to perform the specified protocols:

	and specifications	performing the protocol specified in Illumina's documentation	for performing the protocol specified in Illumina's documentation	Examples include Illumina's intellectual property rights for oncology testing
VeriSeq NIPT – CE-IVD (EEA and Switzerland)	Specific intended use stated in Illumina's documentation; research use	Intellectual property rights (relating to the products) that are particular for the specific intended use statement in Illumina's documentation	Illumina's intellectual property rights necessary to perform the protocols for the specific intended use statement in Illumina's documentation	IP not necessary to perform the protocols for the specific intended use; Examples include Illumina's intellectual property rights for oncology testing

What does it mean for your products to be labeled for "Research Use Only"?

This means the products have not been approved or cleared for a specific intended use by the appropriate regulatory authority and are not intended by Illumina to be used for diagnostic purposes.

What does it mean for your products to be labeled as "In Vitro Diagnostic"?

This means the products have been approved or cleared for a specific human in-vitro diagnostic use by the appropriate regulatory authority.

Do you offer warranties for Illumina products?

Yes. Illumina offers warranties on consumable items and hardware. A short summary of the applicable warranties is provided below:

Type of Product	Warranty
Non-custom Consumables	Non-custom Consumables will conform to Illumina's specifications until the later of (i) 3 months from the date of shipment from Illumina, or (ii) any expiration date or the end of the shelf-life pre-printed on the consumable by Illumina. In either case, the warranty will extend for no later than 12 months from the date of shipment.
Custom Consumables	Custom Consumables will be made and tested in accordance with Illumina's standard manufacturing and quality control processes.
Illumina Advantage Consumables	Illumina Advantage Consumables will conform to Illumina's specifications until the later of (i) six months from the date of shipment from Illumina, or (ii) any expiration date or the end of the shelf-life pre-printed on the consumable, but in either event, no later than 12 months from the date of shipment.
VeriSeq NIPT Consumables	VeriSeq NIPT Consumables will conform to Illumina's specifications until the later of (i) six months from the date of shipment from Illumina, or (ii) any expiration date or the end of the shelf-life pre-printed on the consumable, but in either event, no later than 12 months from the date of shipment.
Hardware (Instrument)	

Hardware will conform to Illumina's specifications for 12 months after shipment from Illumina.

Why is the warranty on Custom Consumables different than the warranty on non-Custom Consumables?

Custom Consumables are made based on your specifications, not Illumina specifications. Illumina cannot promise that the Custom Consumables will work as you intend.

May I re-use consumables?

No. Consumables are provided for one-time use only. Any re-use of consumable items may adversely affect performance.

May I move my Illumina instrument to another facility within my control?

You may choose to move your Illumina instrument to another facility, subject to applicable laws. However, any warranties and service contracts are specific to the original facility and non-transferrable.

May I use non-Illumina consumables with my Illumina instrument?

No. Unless specifically stated in the specifications or documentation for the instrument, the Illumina instruments have not been validated for use with non-Illumina consumables and the warranty on the instrument does not cover non-conformance due to use with non-Illumina consumables.

If I am purchasing Illumina products from an Illumina authorized channel partner, do the payment terms in the Illumina terms and conditions apply to me?

No. If you are purchasing Illumina products from a channel partner, payment terms for the products are a matter between you and the channel partner.